Team Pulse: what is going on

In the book: chapter 3

With the Team Pulse you gather what is on people's minds in the team. The team's issues emerge from it. Everything gets attention and everything is kept.

"*Each of you knows something the others don't. That is why we are here with this team. The picture is only complete once everyone's part is on the table.*"

WHAT YOU DO

1. Write down in silence what is going on in your work. Problems, everything that gets stuck, and just as much opportunities, concerns, and challenges.
2. Then take turns reading aloud. The others listen without reacting and do not take notes.

What helps: stay silent until everyone has finished writing.

ME · IN SILENCE **MY CONTRIBUTION**

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The team's issue list

WHAT YOU DO

1. Look together at whether there are statements that belong together. Is it wise to cluster them? Then do so.
2. Put everything on the issue list. Everything stays on it, including what comes up later.
3. Decide the order together. Choose which issue is taken up now and who is on the issue team.
4. Do the consent round on this choice.

Keep this list. The complaints an issue begins with are the baseline. At every Team Pitstop you check whether they have decreased.

WE · TOGETHER **THE ISSUE LIST**

Status: open, in progress, or completed.

No.	Issue	Order	Issue team	Status
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WE · TOGETHER **CONSENT ROUND**

Can you move on with this choice? ☐ Yes ☐ No

Objection, if someone says no: _____

Yes → add it to My issues. No → test the objection, discuss it, and do a new consent round.